

JF&CS

Jewish Family & Children's Service

Annual Report 2016 – 2017

For more than 150 years, JF&CS has focused on a singular, powerful goal – to improve people's lives. JF&CS provides a broad range of personalized services for anyone seeking care, guidance, and a purposeful, independent life. Through our network of 40+ programs, we strengthen families, enhance the quality of life for older adults and people with disabilities, and provide a safety net to people in need.

For more information visit jfcsboston.org
or call 781-647-JFCS (5327)



Claims Conference ועידת התביעות
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BLOG

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Any Given Day at JF&CS



As CEO of Jewish Family & Children's Service, I am always aware of the fact that there are only 24 hours in a day. It can often feel stressful, with the amount we aim to get done each day.

At JF&CS, our challenge every day is to make the most of the time we have. It feels especially critical because we are helping those in need, 14,000 people each year who rely on us for one, or a multitude of services. For

some employees, that carries over into after-work hours, and for a select few, into the night. And with more than 40 programs, each and every one of us does our best to make sure that no time is wasted.

We cannot do this important work without our donors. Your investment in our work allows us to apply our expertise to help those suffering get the help they need and deserve, so we can help them move from crisis to stability. Whether that's helping a woman

file a restraining order, spending time with new parents who are feeling overwhelmed and unprepared, or providing emergency food to a family in desperate need.

In this year's annual report, you will get a sense of the breadth and depth of our work and see that the clock truly never stops at JF&CS. Any given day, any given hour, we are improving people's lives.

—Rimma Zelfand, CEO



12:00 a.m. – 6:00 a.m.

- Adoption Resources staff checks their 24/7 text number, answering messages from young pregnant women who have questions about the adoption process.
- A Geriatric Care Manager helps her client get to the hospital after a fall in the middle of the night, and talks to doctors to determine the best recovery plan.
- A Journey to Safety staff member files a restraining order for her client from her abusive, former spouse.



**Names have been changed to protect privacy.*



7:00 a.m. – 11:00 a.m.

- A volunteer Friendly Visitor pays a much anticipated visit to a Holocaust Survivor.
- Our Memory Café invites people living with memory changes to meet and enjoy an interactive activity with a guest artist.
- People with Parkinson’s disease and their care partners dance to beloved songs, led by a certified instructor.



12:00 p.m. – 6:00 p.m.

- New moms and dads meet at their synagogue to open up about the joys and struggles they face in parenthood, facilitated by a trained volunteer.
- Parents of babies who have spent time in the NICU share stories and support others on a weekly phone call.
- Participants in our day program for adults with disabilities take an hour long martial arts class from a specialized instructor.
- A child with autism participates in recreational swim and music therapy while her parents have the unique opportunity to enjoy three hours to themselves.
- A group of Holocaust survivors gather to socialize and enjoy a musical performance.



7:00 p.m. – 11:00 p.m.

- Caring Community members at a local synagogue meet to learn about Spirited Aging, which helps people of all ages find meaning, joy, and spirituality as they grow older.
- Our emergency food response provides healthy groceries to a family in desperate need.
- An electric bill is covered for a mother of three on medical leave during a desperate month.

JF&CS BY THE NUMBERS

COMMUNITY SERVICES

Helped families in financial distress move from crisis to stability.

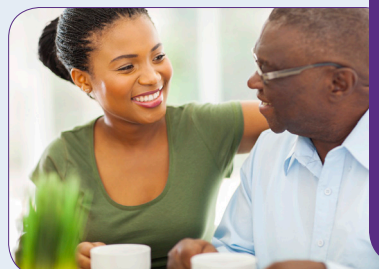
- Fed more than **500** families each month.
- Advocates obtained **\$22,632** in retroactive SNAP benefits for **51** households.
- Ensured that **475** children received holidays gifts from their parents.
- Provided **374** hours of professional legal representation to **33** domestic abuse survivors at no cost to them.
- **270** teens participated in **17** TeenSafe Workshops on healthy relationships and recognizing teen dating abuse.



OLDER ADULTS

Enhanced resilience of older adults through community-based services designed to reduce isolation, increase engagement, and promote well-being.

- Provided spiritual and communal supports for more than **1,000** vulnerable Jewish older adults.
- Expanded community engagement and connection for over **480** older adults and their care partners living with Alzheimer's or Parkinson's disease.
- Supported the ability of **350** Holocaust survivors to live at home and connect with the community by providing **21,648** hours of in-home care and **66** hours of holiday visits and social engagement programs.
- Connected more than **1,600** individuals with resources, services, and case management tailored to their specific needs.
- Increased awareness and reduced stigma around mental health issues and dementia for over **2,000** older adults and service providers.



JF&CS BY THE NUMBERS

PEOPLE WITH DISABILITIES

Promoted community, housing, access, and independence for people with disabilities.

- Provided community-integrated day and residential supports and services to **251** adults with disabilities.
- **112** participants volunteered at **41** area non-profits and **36** employed at local business and universities.
- Helped **406** families access disability resources related to education, finances, and community living.
- Provided respite and recreation for **57** children with autism and neurological disabilities.
- Provided clinical support and case management for **106** adults with mental illness and/or autism spectrum disorder.
- Hosted **35** Jewish social events for **150** adults with mental illness and/or disabilities.



CENTER FOR EARLY RELATIONSHIP SUPPORT®

Fostered healthy, responsive relationships for babies/young children and their parents/caregivers.

- Nurtured **227** new mothers with the help of **72** volunteer Visiting Moms.
- Facilitated **22** groups for new parents.
- Enhanced mother-baby relationships for **70** women in recovery from substance use disorder.
- Guided **72** teen mothers and fathers toward education and career development goals.
- Helped **111** families of premies while in the NICU and during the transition home.
- Provided therapy for **54** moms experiencing a post-partum mood disorder.
- Helped **36** families with young children build resilience while coping with the impact of multiple traumas.



Donor Listing & Financial Report 2016 – 2017

It is with deep gratitude that we recognize our good friends in the community who have contributed \$500 or more to Jewish Family & Children's Service between October 1, 2016 and September 30, 2017, our Fiscal Year 2017. These contributions, along with those of all of our supporters, provide critical funds that enable our agency to provide the greatest breadth of social services under one roof throughout New England and to be a source of support to the thousands of people we serve each year.

\$100,000+

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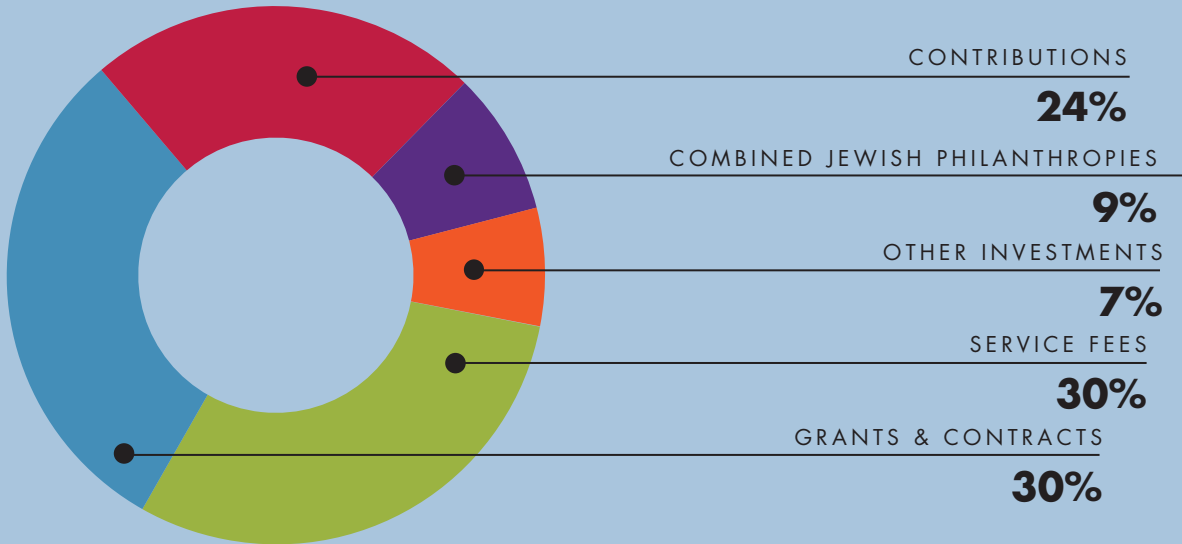
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* of blessed memory

Every effort has been made to ensure an accurate list. If you have questions or concerns, please contact the Development Office at info@jfcscs.org or 781-647-5327.

FINANCIAL REPORT

JF&CS FY2017 Revenue: **\$28.6M**



JF&CS FY2017 Expenses: **\$28.9M**

